

STATE OF COLORADO

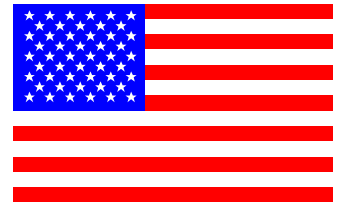
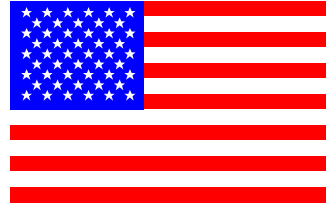
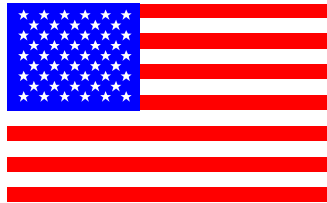
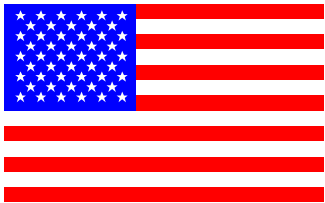
DEBT NET

GENERAL SUPPORT SERVICES

• Central Collections Services •

DIVISION OF CENTRAL SERVICES

September 2001



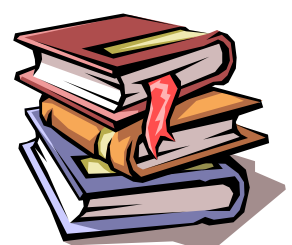
CCS HELPS VICTIMS IN NEW YORK

Viewing the tragedy that occurred September 11th affected us all in ways we cannot describe. Each of us at CCS hopes that your family and friends are safe and well. General Support Services (GSS), our parent division has organized blood and donation drives to aid the victims and rescue workers in New York. Efforts coordinated by **Mike Wallace** and **Sue Schiffmacher** have allowed Central Collections to be part of the first plane to deliver blood and a \$2500.00 donation through Sears to provide clothes, tools, and filter masks. Sears placed our donation in a "discount matrix" that will maximize any purchase made from our charge account. CCS will be looking to help more in the future, after the "dust settles."



VERNEEDA WHITE BEGINS CUSTOMER SERVICE TOUR

In an effort to provide superior customer service, CCS manager **Verneeda White** will be contacting many of you to set up meetings to discuss how we can do a better job for YOU! She will be looking for ways to increase the number of debts you send to us; and ways to increase the dollars we send to you. CCS can collect for county and municipal governments, so tell your friends at the city and county level that **"We Collect!"**



EDUCATIONAL LOANS=NON-DISCHARGABLE

Two of my favorite people, **Mary Lou Bailey** from **UCCS** and **Bonnie Simkins** of **UCHSC** want bankrupt debtors to step up to the plate. Tuition and student loans are non-dischargeable in a bankruptcy, so once they are discharged, CCS will begin collection efforts in earnest. Loans and tuition accounts are the driving force behind Higher Ed, and debtors who don't pay back what they have borrowed prevent other students from attending. Let's make sure these debtors learn responsibility if nothing else.